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No. G1-3384/TC/96

Office of the Transport Commissioner
Thiruvananthapuram, dt. 9.9.97CIRCULAR NO. 10 /97.Sub:- M.Vs. Dept.--Complaint about the behaviour of
staff to public- avoidance-instructions issued-

Ref:- Circular No.13/90 of TC dt. 31.7.90.

Circulars had already been issued to all officers giving strict instructions to avoid misbehaviour with public, when they approach offices for different purposes, and all Heads of offices were directed to give a patient hearing to the grievances of public and try to do their best to help them. Polite behaviour on the part of the officials will definitely improve the image of the department. In spite of these orders, complaints are being received about some officers. Therefore, it is reiterated that the heads of offices should be alert to set an example to others and to see that the subordinate also should behave in a refined manner towards public. A staff conference may be convened and the necessity of keeping good manners may be emphasised if felt necessary.

Sd/-

Addl. Transport Commissioner.

To

All Dy. Transport Commissioner,
All Regional Transport Officers,
Jt. Regional Transport Offices of Sub RT Offices,
All M.V.Is. of Check Posts.

Copy to: CAS of all officers in this office, LO, SO, ~~SA~~,
~~Sp. PO~~, ATC, Asst. Secy. STA, Accounts officer,
All Section Supdts, RA, SF and spare.

Approved for issue

Administrative Officer.

jb