

CIRCULAR NO.14/2004

C4/ 2776/TC/2003

Head Office,  
Motor Vehicles Department,  
Thiruvananthapuram,  
Dated,

sub : FRIENDS JanaSevanakendram-acceptance of Cash receipts  
by RTOs/Jt.RTOs- instructions issued-reg  
Ref : Circular No.7/2001

A complaint has been received that the cash receipts issued by Janasevana Kendram are not being accepted at Regional Transport Offices / Joint Regional Transport Offices. Necessary instructions have already been issued by this office Circular No.7/2001. ( M2/3910/TC/2000 dt. 12.5.2001) instructing that the receipts issued by the respective FRIENDS Centres should be accepted in our office for all purposes. All Regional Transport Officers/ Joint Regional Transport Officers are once again directed that the cash receipt issued by Janasevana Kendram shall be accepted for various services. If any of the office suspects the genuineness of any receipt, the matter should be verified with the concerned JanaSevanakendram. Outright refusal of such receipts will attract disciplinary action against the concerned.

It is hereby clarified since the Motor Vehicles Department have no control in the functioning of the FRIENDS JanaSevanakendram, they cannot be considered as extension counters of the Regional Transport Offices. Infact the FRIENDS JanaSevanaKendram are functioning independently under the Information Technology Department.

please acknowledge the receipt of the Circular.

*KMS/27*  
Transport Commissioner.

To

*9/3/04* *9.3.04*  
All Deputy Transport Commissioners/Regional Transport Officers and Joint Regional Transport Officers for information and necessary action.

Copy to : CA to TC, Secretary, STA, Sr.DTC (Tax), AO, LO, FO,  
ATC, Asst. Secretary STA, SAC, S/F and Spare.