

MIT-5/13301/TC/2011

MOST URGENT

Transport Commissionerate,
Kerala, Thiruvananthapuram
e-mail: tcoffice@keralamvd.gov.in
Dated: 13/07/2011

From

The Transport Commissioner,
Thiruvananthapuram

To

All Deputy Transport Commissioners
All Regional Transport Officers
All Joint Regional Transport Officers

Sir,

Sub: - MVs Dept. -Online Complaint registration-verification of complaints -reg.

Ref: - note received from Nodal Officer dated 13/07/2011

Attention is invited to the reference cited above. In the official website of our department there is facility for general public to register complaints/grievance if any they have. It has been come into notice that the Heads of offices are not properly monitoring these complaints take remedial measures.

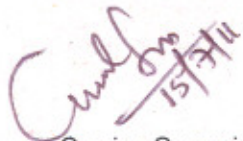
Hence you are directed to properly monitor the complaints registered by the public online and take necessary remedial measures

Yours faithfully,

Sd/-

Senior DTC & Secretary STA
For Transport Commissioner

Approved for issue


13/7/11

Senior Superintendent

