

F2/293/TC/2003

Transport Commissionerate,  
Kerala, Thiruvananthapuram,  
Dated: 12-03-2010

From

The Transport Commissioner  
Thiruvananthapuram.

To

- 1) All Deputy Transport Commissioners,
- 2) All Regional Transport Officers,
- 3) All Joint. Regional Transport Officers,
- 4) All Motor Vehicle Inspectors of Check posts.

Sir,

Sub: Motor Vehicles Department-Special Drive for revenue collection and Road Safety Work-Steps – sparing of all Wednesdays exclusively for taxation work-reg:-

- Ref.(1)Govt.Lr.No.11533/c2/2003 Dtd.6/10/2003.  
(2) This office letter of even No.Dtd.25/10/2003.  
(3) This office letter of even No.Dtd.1/6/2004.  
(4)This office letter of even No.Dtd.8/12/2006.

Vide reference 2 nd cited, it was directed to set apart all Wednesdays wef.5/11/2003 exclusively for taxation work by office staff and for service verification and road safety by field staff. On conducting a review of the progress achieved in Revenue Collection, it was noticed that the progress was tardy and the reason attributed for this was shortage of staff .With a view to streamline taxation work with the existing staff, it was directed not functioning of fee counter on Wednesdays and deputing licence and registration clerks at NTV and TV tax counter in all R.T Offices and Jt.R.T.Offices, vide reference 3 rd cited. But from experience it was found that neither taxation work attended nor improved services rendered to the public. In the circumstances it was directed, vide reference 4 cited, to discontinue exclusive taxation work on Wednesdays and invited personal attention of the RTOs on progress of revenue collection.

But now it is noticed that taxation work is being neglected in almost all the offices by office staff and field staff. As a result a huge amount is in tax arrears from quarter to quarter. It is pity that nearly 36.75 crores are pending as tax arrears from private SC bus owners. The work in road safety and enforcement is deplorable as few enforcement officers do field work and realize targets fixed on them. The collection of compounding fee is deplorable. Therefore it is again directed to set apart all Wednesdays exclusively for taxation work wef 1/4/2010.The taxation work will be supervised by concerned RTO/Jt.RTO personally and also to be closely monitored by concerned DTC in the monthly conference. The fee and tax counter shall not be interrupted in any account. Urgent CF tests may also be carried out on public interest depending on the discretion of Heads of Offices

Receipt of this letter should be acknowledged.

Yours Faithfully

Sd/-

Transport Commissioner.

Approved For Issue

  
Sr. Deputy Transport Commissioner (Taxation).