

**Proceedings of the Joint Transport Commissioner, Thiruvananthapuram
(Present : Alex Paul)**

Sub: Motor Vehicles Department – online application of Tourist Taxi vehicles – issue of clarification – regarding

Read: Submission from S.S.G Cell in Transport Commissionerate

Order No.D1/2070/TC/2011 dated 14.11.2011

Applications related to online services of All India Tourist Taxis are often held up in Regional Transport offices due to reasons like non availability of back log data, connectivity problems etc. Delay in the disposal of application even after the introduction of online service shall adversely affect the image of the department. Therefore, for the purpose of avoiding the pendancy of Tourist Taxi applications at Regional Transport Offices a query management system is introduced. As per the new system the officer in Regional Transport Office dealing with Tourist Taxi matters can contact the concerned section in State Transport Authority for any assistance or clarification in the following order.

1.	Regional Transport Office, Thiruvananthapuram	}	H4 Section
2.	Regional Transport Office, Kollam		
3.	Regional Transport Office, Pathanamthitta		
4.	Regional Transport Office, Attingal		
5.	Regional Transport Office, Kottayam		
6.	Regional Transport Office, Alappuzha		

1.	Regional Transport Office, Ernakulam	}	D5 Section
2.	Regional Transport Office, Thrissur		
3.	Regional Transport Office, Palakkad		
4.	Regional Transport Office, Muvattupuzha		
5.	Regional Transport Office, Idukki		
6.	Regional Transport Office, Wayanad		

1.	Regional Transport Office, Malappuram	}	D4 Section
2.	Regional Transport Office, Kozhikode		
3.	Regional Transport Office, Kannur		
4.	Regional Transport Office, Kasaragod		
5.	Regional Transport Office, Vadakara		

In any event the Section clerks find it difficult to solve the issue they can contact the S.S.G Wing in Transport Commissionerate, for assistance. The officers concerned in Regional Transport Office and State Transport Authority in Transport Commissionerate have to communicate each other at least twice in a week and try to solve any issues related to on line service to All India Tourist Taxi Vehicles.

Sd/-
Joint Transport Commissioner

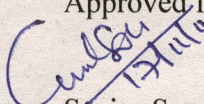
To

All Regional Transport Office

Copy to:-

1. CA to TC, JTC, Senior DTC(Tax), DTC, Joint RTOs and spare
2. H4, D4 and D5 Sections for necessary actions

Approved for issue


Senior Superintendent

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