

MIT-5/1014/TC/2003

MOST URGENT

Transport Commissionerate,
Kerala, Thiruvananthapuram
e-mail: tcoffice@keralamvd.gov.in
Dated: 06/12/2014

From

The Transport Commissioner,
Thiruvananthapuram

To

All Deputy Transport Commissioners
All Regional Transport Officers
All Sub Regional Transport Officers

Sir,

Sub: - Motor Vehicles Dept. Request for modification/ developing software/Correction forwarding of- issue of instructions -reg.

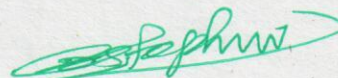
Ref:-Request received from NIC

Attention is invited to the reference cited above. it is noticed that some officers in this department are making requests to the programmers attached to the NIC to rectify the errors made by them and request for modification in Smart move software as they wish. The Sate Informatics Officer, NIC has informed that such request can not be entertained by NIC since it is against the approved norms to be followed in the department for smooth and coordinated maintenance of SMART MOVE software. If it is allowed it will create confusion and lead to malpractices .

Addressing NIC for correction of errors directly by Offices/ Sections shall be dispensed with immediatly. Any request for correction/modifications software shall be forward to Transport Commissioner duly signed by the Head of Office concerned. Requests made by any other mode will not be considered.

The request received from the Head of Office concerned for Correction/Modification will be verified by the Transport Commissioner /Joint Transport Commissioner and will issue necessary directions to NIC for necessary action.

Yours faithfully,



Joint Transport Commissioner.
For Transport Commissioner.

Copy to: 1) Sri. Aisr Edwin, Technical Director, National Informatics Centre.
2) Sri. P M Shaji, Nodal Officer, SSG cell