



## GOVERNMENT OF KERALA

### Abstract

Department of Tourism- Providing restrooms and bathroom facilities for tourist taxi drivers in tourist accommodation units - orders issued.

---

### TOURISM(C)DEPARTMENT

G.O.(Rt)No.448/2024/TSM Dated,Thiruvananthapuram, 01-09-2024

---

Read 1.Minutes of the meeting held by the Hon'ble Minister for PWD and Tourism on 10.01.2024 on the difficulties faced by the Tourist Vehicle drivers in Kerala.

2.Letter No. DOT/274/2024-ATIO1(M) dated 23.04.2024 from the Director of Tourism.

1.Tourist vehicle (Taxi) drivers plays a vital role in tourism industry. Their tireless efforts ensure that tourists travel safely, comfortably, and with the highest regard for their enjoyment. However, the grave issue of disregard and difficulties faced by them in various tourist accommodation units have come to the notice of the Government. Accordingly the Hon'ble Minister for Tourism convened a meeting on 10.01.2024 to address the various issues and difficulties faced by the Tourist Vehicle Drivers. In the meeting it was interalia decided to include guidelines for providing rest room and bathroom facilities for tourist drivers in the classification criteria for hotels and other accommodation units.

2. Considering the importance of providing clean and accessible restroom and bathroom facilities for tourist vehicle drivers and also to create a supportive and inclusive environment for all stakeholders in the tourism industry, Government hereby orders that all the hotels and tourist accommodation units in Kerala shall henceforth provide ample rest room facilities and other basic necessities including bathroom facilities for taxi

drivers who transport domestic and international tourists to various tourist destinations in and around the State.

3.The Director of Tourism, shall take all necessary steps with immediate effect to achieve the stated objective.

(By order of the Governor)  
JAGADEES D  
ADDITIONAL SECRETARY

The Director, Directorate of Tourism, Park View, Thiruvananthapuram  
The Principal Accountant General (A&E), Kerala, Thiruvananthapuram  
The Accountant General (Audit I &II), Kerala, Thiruvananthapuram  
The Regional Director(South), India Tourism, Chennai.  
The Information and Public Relations Department (Web & New media)  
Stock file/ Office copy

Forwarded /By order

Section Officer

Copy to:

The Private Secretary to the Hon'ble Min(Tourism)  
The P.A. to Secretary, Department of Tourism  
The C.A. to Additional Secretary, Department of Tourism  
The Assistant Director, India Tourism (Kochi)