

From

The Transport Commissioner, Kerala
Thiruvananthapuram

To

Nortech Infonet (P) Ltd,
Nortech House, Arkakkadavu Road,
Edappally, Cochin – 682 024

Sir,

Sub: - Motor Vehicles Department - Implementation of **e-Facility Management System** (e-FMS) - Revised work order - Reg

Ref: - 1. Tender No. M-ft4/480S/TC/2011 Dated. 29-11-2011
2. G.O (Rt) No.S84/2013/Tran Dated. 26-12-2013
3. This office work order of even no. Dated. 27-12-2013
4. Your Office Letter no. NIPL/PROJ/BJ/14-B02
Dated. 03-02-2014

I invite your attention to the references cited. As per the reference 2nd cited above, Government have accorded sanction for awarding the contract to Nortech Infonet (P) Ltd for the implementation of Web based Asset Tracking & Management Software in Motor Vehicles Department for a period of 3 years according to the provisions of Request for Proposal (RFP).

Accordingly, Department had given work order vide reference 3rd cited for the implementation of web application in all the offices.

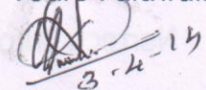
In the letter 4th cited above your office has requested to consider the SapphireIMS software instead of Kaseya for the implementation after customisation to meet the requirements of the Department.

The technical support group has evaluated the presentation of SapphireIMS web application made by your team on 05-02-2014 and recommended to implement the same in Motor Vehicles Department to manage the Facility Management Services provided by various service providers.

Hence, the work order issued vide reference 3rd cited is canceled and revised work order is hereby issued to implement **e-Facility Management System** (e-FMS) , customised version of SapphireIMS in all the offices of Motor Vehicles Department for an amount of ₹ **35,40,816/-** (Rupees **Thirty Five Lakhs – Forty Thousand – Eight Hundred – Sixteen** Only).

You are requested to implement "**e-Facility Management System (e-FMS)**", customising sapphireIMS based on the User Requirement Specifications (URS) provided by the Department at the earliest.

Yours Faithfully



Joint Transport Commissioner
For Transport Commissioner

Copy to:

1. All DTCs, RTOs, JRTOs, Check Posts for necessary action (He is directed to implement the **e-FMS** to manage stock register (IT Asset, Stationery, consumables), raise service request (Facility Management Services, Software related issues etc))
2. CA to TC, CA to JTC, CA to JTC (E), CA to DTC (Taxation), Sr. A.O, Sr. F.O, L.O, ATC, Asst. Secretary STA, Statistical Officer for information.
2. Shri Shaji P.M, Joint RTO, Thiruvananthapuram (Nodal Officer, SSG Cell) for information and necessary action.
3. Shri Anirudhan.S, System Supervisor, Transport Commissionerate for information and necessary follow up action.

Note: e-fms can be accessed by giving the IP address in the Web browser **10.64.10.182** (efms.keralamvd.gov.in), User ID & Password: PEN (Permanent Employee Number).