MIT4/2655/TC/2009

From

    The Transport Commissioner, Kerala
    Motor Vehicles Department
    Thiruvananthapuram

To

    The Director
    Centre for Development of Imaging Technology (C-DIT)
    Chithranjali Hills, Thiruvallam.P O, Thiruvananthapuram, Kerala - 695 027

Sir,

Sub:- Motor Vehicles Department – FAST Project - Facility Management Services (FMS) – Quality of Stationery & Consumables - Reg.

Ref:- 1. RFP No. MIT4/2655/TC/09 Dated. 31-05-2010
      2. G.O(Rt) No. 218/2013/Tran Dated. 26-04-2013
      3. e-mail from Shri Rajeev Menon Dated. 15-05-2015

    Kind attention is invited to the references cited above. Vide reference 3rd cited above, the Department has received an e-mail from Shri Rajeev Menon complaining about poor quality of Driving License issued from the RT Office, Nationalised Sector which was damaged within two month. As per the RFP "Clause 5.2.29 Supply of consumables & stationery" C-DIT has to supply high quality consumables. The Department has been collecting service charges from the public in addition to the fees to deliver quality and timely services. Hence, it is requested to ensure high quality of Driving License Pouch and other consumables/Stationeries as per the specificaton given by the Department for the supply to the offices inorder to avoid shame on the Department.

Yours faithfully

Joint Transport Commissioner
For Transport Commissioner

Copy to (e-mail):
1. The Registrar, Centre for Development of Imaging Technology (C-DIT), Chithranjali Hills, Thiruvallam.P O, Thiruvananthapuram, - 695 027.
2. Assist. Transport Commissioner, Nodal Officer (SSG Cell) and System Supervisor for necessary follow up action.
3. All DTCs, RTOs, JRTOS, MVIs Check Posts (All are directed to ensure that Service Provider (C-DIT) is supplying quality stationery and consumables in their offices concerned.).
4. Section Clerk M1 Section / MIT6 section.
5. The Project Manager (C-DIT) and Zonal Managers (C-DIT) for necessary action.

മോട്ടോർ വാഹന വകുപ്പ്, കേരളം