

No. G3/29786/TC/2013

**Transport Commissionerate, Kerala,**  
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**Dated, 12-12-2013**

From

The Transport Commissioner,  
Thiruvananthapuram.

To

All Regional Transport Officers  
All Joint Regional Transport Officers.

Sir,

Sub:- Motor Vehicles Department – Nuisance of agents at Regional  
Transport Offices-reg - forwarding of - reg

I visited Regional Transport Office Thiruvananthapuram by surprise.

1. This was to find out nuisance of agents if any.
2. One agent was found and he was taken to the Police Station.
3. All RTO /JRTO /MVI's in their office time should take a round of their office two to three times in a day to find out whether there are agents.
4. They should call local Police to take away agents to the Police Station
5. I found a couple of agents sitting on chairs/at bunks to attract customers .  
All these agents sitting in the bunks/on chairs should be removed with the help of Local Police regularly.
6. I have decided to surprise check at RTO/Jt.RTO to find out nuisance of agents. If I find them; Regional Transport Officer will have to explain.

These instructions shall be carried out by RTO's and Jt.RTO's and the compliance be sent by 20/12/2013 without fail

  
Transport Commissioner

12.12.2013  
Thiruvananthapuram