

No. CI/20078/TC/2009.

Transport Commissionerate  
Kerala, Thiruvananthapuram  
Dated 17. 09.2010.

From

The Transport Commissioner  
Thiruvananthapuram

To

All Deputy Transport Commissioners  
All Regional Transport Officers  
All Joint Regional Transport Officers

Sir,

Sub:- Motor vehicles Department – Duties and functions of the  
persons other than the conductor and the driver of stage carriage  
- Directions issued – reg.

Ref:1. Compliant from Sri.N.K.Ramachandran,  
"Chandalayam"Pathayakunnu dated 04.09.2010 addressed to  
Deputy Superintendent of Police, Thalassery.

2. This office letter of even number dated 16.11.2009.

Your attention is invited to the reference cited above. Vide reference 1<sup>st</sup> cited  
Sri.N.K.Ramachandran had complained about the bad behaviour of the helpers of private  
stage carriages. As per rule 153 B of Kerala Motor Vehicles Rule 1989, any person  
other than the conductor and the driver employed in a stage carriage, while on duty.

- (a) Shall as far as may be reasonably possible having regard to his duties, be responsible for the due observance of the provisions of the Act and of these rules.
- (b) Shall behave in a civil and orderly manner to passengers and intending passengers.
- (c) Shall not smoke or chew pan or take or to be under the influence of any intoxicating drink or drug
- (d) Shall not solicit customers.
- (e) Shall not interface with persons entering or preparing to enter any vehicle.
- (f) Shall not cause or allow anything to be placed in the vehicle in such a manner as to obstruct the entry or exit of passengers.
- (g) Shall not position himself at the entrance or exit of the carriage causing obstruction or any other kind of nuisance to the passengers or the intending passengers.

You are directed to conduct routine checking in this regard and take stringent action against those who are violating the above said provisions.

Yours faithfully

Sd/-

Senior DTC (Taxation)  
For Transport Commissioner

Approved for issue

Senior Superintendent

Copy to:- CA to TC, DTCs, and all concerned in Transport Commissionerate.