Transport Commissionerate, Kerala, Thiruvananthapuram Dated: 21-10-2014

## **CIRCULAR NO 18/2014**

Sub: - Motor Vehicles Department - Closed User Group Mobile Phone connections Instructions – reg.

Ref: - 1. G.O. (MS) No. 325/2013/Trans dated 25-06-2013 2. This office letter of even number dated 19-11-2013

Vide reference 1st cited. Government have accorded sanction to obtain new pre-paid CUG connections from BSNL for 238 mobile phone connections for a period of 3 years with effect from 01/06/2013. The officers have been provided with this facility to enhance the operational efficiency of the department by faster communication and improved co-ordination of departmental activities.

It has been observed that the CUG phone connections are not kept active all the time. It has been noticed that the officers either do not attend the call or keep the phones in switched off or silent condition. Several times, to reach an officer the transport commissioner had to call the personal phone number of the officer. Hence the following instructions are issued to the officers for strict compliance.

- The CUG connections must be kept active all the time.
- 2. The Transport commissioner must be contacted from the CUG phones alone. Personal mobiles shall not to be used for the official communications including whatsapp messages.

All officers are hereby directed to strictly adhere to the above instructions.

Sd/-Transport Commissioner

To

All Deputy Transport Commissioners / All Regional Transport Officers / All Joint Regional Transport Officers / Motor Vehicles Inspector Check Posts Copy to: CA to TC, CA to Senior D.T.C & Secretary S.T.A, CA to Senior D.T.C (Taxation), Senior Accounts Officer, Senior Finance Officer, Senior Law Officer, Statistical Officer, A.T.C, Asst. Secretary S.T.A, Accounts Officer

Approved for Issue

Joint Transport Commissioner