

C1/16665/TC/2012

Transport Commissionerate, Keralam
Trans Towers, Thiruvananthapuram
Dated: 08-08-2012

From

The Transport Commissioner

To

All Deputy Transport Commissioners
All Regional Transport Officers
All Joint Regional Transport Officers

Sir,

Sub: Motor Vehicles Department-Inordinate delay in the issue of driving licences and registration certificate at various Regional Transport Offices-Reg

Ref: Earlier direction issued in this regard.

It has come to light that in a number of Regional Transport Offices there is inordinate delay in the issue of registration certificates of newly registered vehicles and driving licences citing various reasons. It may be noted that inordinate delay in issuing the driving licences and registration certificates is earning a bad name for the department. In spite of repeated instructions, several Regional Transport Officers/Joint Regional Transport Officers are not resorting to timely local purchases and debiting the expenses to the service provider. In this circumstance it is hereby directed that driving licence shall be issued on the next day of the test and Certificate of Registration shall be issued on 3rd day of inspection. It has to be noticed that any delay beyond the indicated days will invite serious consequences. Regional Transport Officer/Joint Regional Transport Officer concerned shall be held personally liable for delay along with the dealing sections and supervisory officers. It may be noted that prompt public service is absolutely essential and citing various excuses cannot be accepted and this is also a breeding ground for corruption.

In specific cases where the time limit could not be complied with, the head of office should record the reasons and intimate the next higher authority promptly.

Yours faithfully

Sd/-

Transport Commissioner

Approved for issue


Joint Transport Commissioner


21/8/12