

CIRCULAR NO. 15/2005

Sub : - Motor Vehicles Dept. Urgency of displaying the details of fees to be paid for various services - Instructions issued.

Ref : - 1. Government letter No. 9126/C3/2005/Tran dated 14.8.2005.

In the communication addressed to Government, a copy of which was received along with the letter referred to the Director, Vigilance and Anti corruption Bureau had pointed out that vehicle owners are being fleeced by agents who are having free access to the various offices of the department. These agents are charging exorbitant fees for the services rendered by the department and are also acting as conduits between the owners and the officials. Lack of awareness among the public at large regarding the rates of fees being levied for various services has been pointed out as a major handicap. As a result they are exploited ruthlessly by agents and the image of the Motor Vehicles Department gets tarnished. Therefore it has been recommended to exhibit the rates of fees being levied for various services by the department.

In the circumstances all the Regional Transport Officers and Joint Regional Transport Officers are hereby directed to exhibit by 12th December 2005 a chart showing various rates of fees being levied for all the services rendered by the department at a prominent place in the office and to update the same whenever any change in the rate is notified.

They shall also take appropriate measures for curbing the activities of agents in the premises of the office. The receipt of this circular shall be acknowledged.

s/d
Transport Commissioner