

No. C1/22586/TC/2009.

Transport Commissionerate, Kerala,
Trans Towers, Thiruvananthapuram,
Dated: 09.12.2009.

From

The Transport Commissioner,
Thiruvananthapuram.

To

All Regional Transport Officers.

Sir,

Sub:- Motor Vehicles Department.- 14 direction issued by the Transport
Commissioner – Action Taken Report called for – reg.

Ref:- Instruction of the Transport Commissioner dated 19/09/09 to all
Regional Transport Officers.

Your attention is invited to the above reference. Vide reference cited, you are requested to submit action taken report upto 30/11/09. The report should include number of cases detected by your officers against each offence. Please note that the report should reach this office within 7 days without fail. A copy of the reference is also enclosed herewith for your ready reference.

Yours faithfully,
Sd/-
Senior DTC (Taxation)
For Transport Commissioner

Approved for issue


Senior Superintendent

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19.9.2009
5/12/09

From
Transport Commissioner
Thiruvananthapuram
To
All RTOs

Sir,

Sub:- MVs Dept -Complaints against the crew of private buses-
Instructions issued- reg.

Ref:- Complaint received from Kerala Passengers Association
Ernakulam District Committee dated 03/06/2009.

This is for your immediate personal attention.

Kerala Passengers Association complained against the crew of private buses for the misbehaviour of drivers, conductors and door checkers. The following are the major allegations against which prompt action are proposed.

For 1.(a) Playing music system in loud noise causing nuisance to traveling passengers. Violation of KMV Rule 289. Action against the conductor under 89(a) of CMV Rule r/w S 34 of MV Act.

For (b) Using prohibited horns / airhorns which makes sharp and loud noise. Violation of CMV Rules 119(1). Action taken under CMV Rule 119(1) r/w s 190(2), and also test the equipment for the intensity of sound by the Pollution Control Board.

For 2. Drivers cabin not separated and permit the passengers to sit in side of the driver's cabin. Violation of KMV Rule 273(2)(C). Action taken u/s 56 of MV Act r/w KMV Rule 109.

For 3. Door shutters are not provided in stage carriage. Violation of KMV Rule 280(2). Action taken u/s 56 of MV Act r/w KMV Rule 109.

For 4. Emergency exit was blocked by providing seats in the rear end of the gangway. Violating KMV Rule 280(4). Action taken u/s 56 of MV Act r/w KMV Rule 109.

For 5. Employees of the stage carriage willfully refuses to wear uniform at the time of duty. Violation of KMV Rule 41,85,153(C). Action against the conductor and driver u/s 34,19 of MV Act.

For 6. Not providing complaint book in stage carriage violating KMV Rules 223.

Action taken against the conductor under KMV Rules 89(a) r/w S 34 of MV Act.

For 7. The stage carriages are not exhibit time table, fare stages, details of permits etc. Action taken against the permit holder u/s 66 of MV Act.

For 8. Tickets issued by the operators do not have details of vehicle. Violating KMV Rules 86 Action taken against the permit holder u/s 66 of MV Act.

For 9. Speed Governors installed is not functioning . Violation of CMV Rule 118. Action taken u/s 56 of MV Act r/w KMV Rule 109.

For 10. Passenger seat does not have prescribed specification. Violation of KMV Rules 283. Action taken u/s 56 of MV Act r/w KMV Rule 109.

For 11. The seats inside a stage carriage are congested and its distance is reduced. Violation of KMV Rules 267. Action taken u/s 56 of MV Act r/w KMV Rule 109.

For 12. Conductor of stage carriage donot stop buses at bus stops even when there are four or five passengers waiting in shelters. Violation of KMV Rules 206. Action taken u/s 56 of MV Act r/w KMV Rule 109.

For 13. Misbehaviour of door checkers and other employees to passengers especially towards women passengers. Violation of KMV Rules 153. Action taken against the permit holder u/s 66 of MV Act.

For 14. The stage carriages throw up slush, dirt and waste water on cyclist, pedestrians' and other users of the road. Violation of KMV Rules 254. Action taken u/s 56 of MV Act r/w KMV Rule 109.

Please get this noted and acknowledged by all your enforcement officers for redressing the widespread grievances of traveling public in buses. get its acknowledged by all enforcement officers.

for
19/9/09
Transport Commissioner