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No. G4/13713/TC/2009

Transport Commissionerate, Kerala,
Trans Towers, Thiruvananthapuram
Dated: 08.09.2009

[Signature]

From

The Transport Commissioner,
Thiruvananthapuram.

To

All Regional Transport Officers
All Joint Regional Transport Officers of sub RT Offices

Sir,

Sub: Motor Vehicles Dept. – Online filing of complaints – Reg.

Ref: Complaint dated 21.08.2009 through SMS addressed to
Transport Commissioner.

As per the reference cited, it is alleged that many car dealers and other vehicle dealers are collecting Rs.1500/- to Rs.2500/- as gratification for the officials of the Registering Authorities. There are many complaints against touts and agents at the offices of Regional Transport Office, Thiruvananthapuram and Kottayam.

All Registering authorities are hereby instructed to interfere in the registration of new vehicles and prevent such alleged corrupt practices.. Help desks may be activated to dissuade touts / agents and render all possible service to the genuine and bonafide applicants for all their transactions.

Yours faithfully,
Sd/-

Senior Administrative Officer,
For Transport Commissioner

Approved for Issue

[Signature]
Senior Superintendent
RR

Sir
Noted
JHA
12/10