

MIT5/14555/TC/07

Transport Commissionerate
Kerala, Thiruvananthapuram
Dated 13/07/2010

Circular No. 6/2010

Sub: - Motor Vehicles Department - Performance evaluation report- Reg.
Ref: - Digitalised data generated from Software.

An evaluation of performance on the basis of applications received and disposed in several offices discloses that the work turn over and disposal are not up to the mark in many offices. Therefore, it has been decided to formulate a monthly performance index to be derived from number of applications received and number of applications disposed. The Heads of Offices have to examine the status of each office and take all possible steps to improve the performance of the offices. The reason for the pendency of works like renewal of License, Transfer of ownership of non-Transport Vehicle, noting of Hypothecation etc has to be ascertained and effective remedial measures have to be taken. Needless to say that the above mentioned services can be provided to the public in no time by effective utilisation of e-governance system in operation in the department. The performance index in the enclosed report reveals that the ranking of offices starting from Joint Regional Transport Office Thalassery are below 50%. Offices coming below 50% ranking have to improve their performance in the coming days by taking necessary corrective measures.

The department would like to appreciate, the offices and staff who show outstanding performance in the delivery of services to the public especially those who come in person. It has also been decided to track the work performance of each individual office under the "FAST TRACK " system in the assessment report from next month onwards. Co-operation of all the officers of the department is requested for improving the efficiency of the offices and delivery of better service to the citizens.

S/d

Transport Commissioner

Approved for Issue

Senior Superintendent

14-07-2010

Office Wise Performance Index (From : 01/06/2010 To: 30/06/2010)

Code	Office Name	Performance Index(%)	Last Updated On
26	SRTO, ADOOR	77.66	
1	RTO TRIVANDRUM	71.64	02-Jul-2010 at 11:10 AM
12	SRTO, NORTH PARUR	71.5	06-Jul-2010 at 06:22 PM
24	SRTO, KOTTARAKKARA	70.1	07-Jul-2010 at 04:14 PM
15	SRTO, IRINJALAKUDA	69.85	03-Jul-2010 at 10:07 AM
55	SRTO THIRUR	69.1	07-Jul-2010 at 03:49 PM
43	SRTO, MATTANCHERRY	68.76	07-Jul-2010 at 04:21 PM
51	SRTO, OTTAPPALAM	68.41	07-Jul-2010 at 04:17 PM
7	RTO, ERNAKULAM	67.64	07-Jul-2010 at 02:44 PM
10	RTO, MALAPPURAM	65	07-Jul-2010 at 04:14 PM
35	SRTO, PALAI	50.96	03-Jul-2010 at 05:01 PM
52	SRTO, PATTAMBI	58.5	07-Jul-2010 at 04:24 PM
41	SRTO, ALUVA	58.31	28-Jun-2010 at 03:47 PM
17	RTO, MUVATTUPUZHA	58.18	07-Jul-2010 at 09:34 AM
32	SRTO, CHERTHALA	57.58	07-Jul-2010 at 04:15 PM
3	RTO, PATHANAMTHITTA	57.4	07-Jul-2010 at 04:08 PM
27	SRTO, THIRUVALLA	57.17	
56	SRTO, KOILANDY	57.13	06-Jul-2010 at 07:07 PM
21	SRTO, NEDUMANGADU	56.98	07-Jul-2010 at 04:18 PM
53	SRTO, PERINTHALMANNA	56.98	07-Jul-2010 at 04:18 PM
57	SRTO KODUVALLY	56.58	07-Jul-2010 at 08:53 AM
2	RTO, KOLLAM	55.86	30-Jun-2010 at 03:27 AM
20	SRTO, NEYYATTINKARA	55.23	07-Jul-2010 at 04:14 PM
38	SRTO, THODUPUZHA	53.44	07-Jul-2010 at 04:19 PM
9	RTO, PALAKKAD	53.2	
25	SRTO, PUNALLUR	53.08	07-Jul-2010 at 04:07 PM
48	SRTO, WADAKKANCHERRY	52.13	07-Jul-2010 at 04:18 PM
8	RTO, THRISSUR	51.18	07-Jul-2010 at 02:44 PM
46	SRTO, GIIRUVAYUR	51.03	07-Jul-2010 at 04:17 PM
59	SRTO, THALASHERY	49.98	
22	SRTO, KAZHAKUTTOM	48.74	07-Jul-2010 at 04:18 PM
6	RTO, IDUKKI	47.91	07-Jul-2010 at 04:14 PM
40	SRTO, PERUMBAVUR	47.46	07-Jul-2010 at 04:21 PM
39	SRTO, TRIPUNITHURA	47.16	07-Jul-2010 at 04:20 PM
44	SRTO, KOTHAMANGALAM	43.38	
14	RTO, KASARGODE	42.84	28-Jun-2010 at 03:50 PM
30	SRTO, CHENGANNUR	42.86	07-Jul-2010 at 04:20 PM
54	SRTO, PONNANI	42.11	01-Jul-2010 at 10:51 AM
31	SRTO, MAVELIKKARA	41.59	07-Jul-2010 at 11:10 AM
28	SRTO, MALLAPPALLY	41.36	07-Jul-2010 at 04:16 PM
13	RTO, KANNUR	40.31	
19	SRTO, PARASSALA	39.4	07-Jul-2010 at 01:22 PM
29	SRTO, KAYAMKULAM	39.09	

37	SRTO, VANDIPERIYAR	37.05	07-Jul-2010 at 04:06 PM
38	SRTO, THALIPARAMBA	36.65	
30	SRTO, MANNARGHAT	36.55	07-Jul-2010 at 04:17 PM
12	RTO, WAYANAD	36.25	07-Jul-2010 at 04:09 PM
33	SRTO, CHANGANACHERRY	35.11	06-Jul-2010 at 05:47 PM
18	RTO, VADAKARA	34.94	07-Jul-2010 at 04:13 PM
15	RTO, ATTINGAL	32.15	07-Jul-2010 at 02:02 PM
4	RTO, ALAPPUZHA	29.41	07-Jul-2010 at 12:38 PM
33	SRTO, VAIKOM	27.55	04-Jul-2010 at 04:39 PM
34	SRTO, KANJIRAPPALLY	27.25	07-Jul-2010 at 04:15 PM
11	RTO, KOZHIKODE	27.12	02-Jun-2010 at 11:08 AM
5	RTO, KOTTAYAM	21.71	07-Jul-2010 at 04:16 PM